

RETURNS FORM

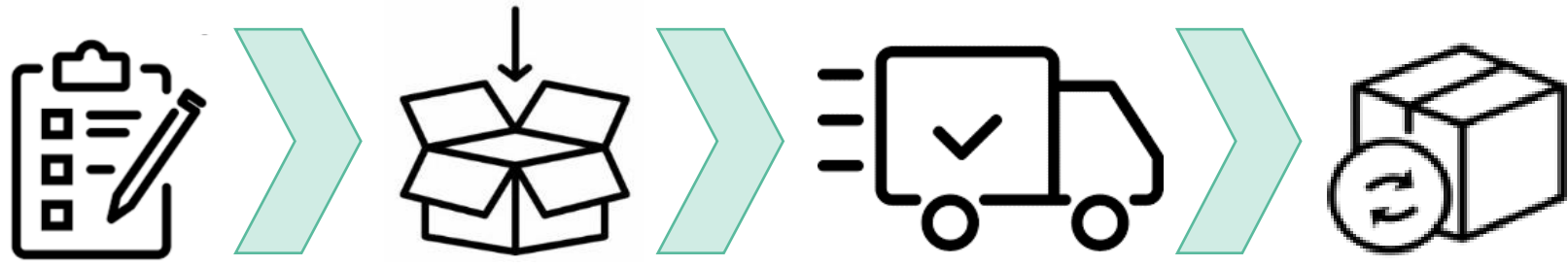
Order number:

Name and Surname:

E-mail:

Phone:

Instructions



1. The item must be returned within 30 days from the delivery date.
2. Returns must be new and inside the original packaging with all tags attached
Please note, returns must not be worn, washed or damaged
3. Fill in the below form and include inside the box
4. Pack up the items and include the **return form inside the box**
5. Returns are processed within 10 business days after receipt
6. Once we get your return we will give you two options:
a) Refund the product cost
b) Exchange for other size or color
7. Exchange delivery will be free of charge.
8. Refunds can only be issued back to your original payment method.

PRODUC NAME	PRODUCT CODE	QUANTITY	* REASON	**SOLUTION

* REASON (for return)		**SOLUTION	
1	Looks different form the picture on the website	C1	Size change > Size received is too small
2	Arrived too late	C2	Size change > Size received is too big
3	Low quality	C3	Color change
4	Damaged product	C4	Product refund
5	I bought the wrong size		
6	I don't like it		
7	I receive the wrong product		

Need more help? Contact us Email > service@calzitaly.it